Dear Friends,

We’re thrilled to share our 2018 Impact Report with you!

2018 was a year of both excitement and challenge for YouthCare. After months of hard work, we released our 2019–2022 strategic plan. The new plan expands our programming, increases the excellence of our services, and upgrades our daily systems of operation. Additionally, the plan holds YouthCare accountable to—and measures success by—helping young people maintain four key pillars of stability after one year of exiting from services:

**Wellness:** Every young person will have the resources to lead a strong and healthy life.

**Housing stability:** Every young person will have safe and stable housing.

**Financial stability:** Every young person will have, or be working toward, a living-wage career.

**Community:** Every young person will have a sense of belonging and network of support.

But 2018 also brought hardship to our doors. Last summer, we received six youth at our Casa de los Amigos program who had been forcibly separated at the border as a result of the federal government’s zero tolerance policy. While all six youth have since been reunited with their families, the experience was traumatic for our young people, our staff, and our community. In the midst of this struggle, however, we also welcomed passionate support from our friends and neighbors. Every request was answered tenfold—from soccer balls, to art supplies, to pupusas.

We are humbled to lean on our community during these times of celebration and hardship. That means you. Because of your generosity, we provided engagement services—hot meals, showers, legal aid, and medical care—to over 1,100 young people, and supported over 1,300 young people through our prevention, shelter, housing, education, and employment training programs. We hope you enjoy reading more about how your support makes a difference in young people’s lives.

With gratitude,

Melinda Giovengo, PhD
CEO

Karen Jones, JD
Board Chair
Demographics

We served 1,300+ young people

<table>
<thead>
<tr>
<th>AGE</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-17</td>
<td>32%</td>
</tr>
<tr>
<td>18-21</td>
<td>43%</td>
</tr>
<tr>
<td>22-25</td>
<td>25%</td>
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</tbody>
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<table>
<thead>
<tr>
<th>SEXUAL ORIENTATION</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-LGBTQ+</td>
<td>75%</td>
</tr>
<tr>
<td>LGBTQ+</td>
<td>25%</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>RACE</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian/Alaska Native: 3%</td>
</tr>
<tr>
<td>Asian: 2%</td>
</tr>
<tr>
<td>African American/Black: 29%</td>
</tr>
<tr>
<td>Hawaiian Native/Pacific Islander: 2%</td>
</tr>
<tr>
<td>Hispanic/Latinx: 14%</td>
</tr>
<tr>
<td>White/Caucasian: 28%</td>
</tr>
<tr>
<td>Multiracial: 22%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GENDER</th>
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</thead>
<tbody>
<tr>
<td>Male-identified</td>
</tr>
<tr>
<td>Transgender-identified</td>
</tr>
<tr>
<td>Female-identified</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>

*Data for youth served in our Casa de los Amigos program is collected separately and not reflected in this report’s demographic data (see program spotlight).
*Does not include youth who only accessed services at YouthCare’s engagement centers.
Founded in 2003, YouthCare’s Casa de los Amigos (Casa) is a twenty-bed shelter for unaccompanied, undocumented youth ages 12-17, supported by the federal Office of Refugee Resettlement (ORR). The majority of youth at Casa are fleeing war, gang violence, human trafficking, and extreme poverty. They arrive at Casa with next to nothing. Together, we work toward the goal of reuniting them with family in the United States. While they are with YouthCare, each young person receives customized supports, including legal assistance, case management, physical and mental health care, and bilingual education.

In 2018, Casa de los Amigos served 130 youth

92% of youth arrived from Central America

55% female

45% male

55 days

The average length of stay for each youth before reunification

In addition to school, youth participated in:

- 579 outings & educational field trips
- 111 youth attended legal aid presentations
- 757 group therapy sessions

Photos by McKinney Photos
Your 2018 Impact

PREVENTION
YouthCare’s prevention programs engage and support young people at risk of homelessness. Staff also work with the caring adults in young people’s lives to ensure each youth stays safely housed or returns home quickly.

Safe Place
Safe Place quickly connects runaway and homeless youth ages 12-17 to services, either by reuniting them with their family or providing them with emergency shelter. Youth can go to Safe Place locations across King County and call the 24/7 hotline to get help immediately.

7,437 youth & 3,855 adults engaged through Safe Place community outreach

464 calls to the Safe Place hotline
• 372 referrals to community resources
• 92 youth connected to immediate counseling, family reunification, or emergency shelter

Additionally, 255 youth received specialized case management through our community-based prevention programs

ENGAGEMENT
YouthCare engages youth experiencing homelessness through outreach, meeting basic needs, and providing safe places to sleep. Staff help young people build trust and plan their next steps.

1,100+ youth accessed drop-in services to meet their basic needs at two of YouthCare’s engagement centers:
• YouthCare’s Orion Center
• YouthCare’s University District Youth Center (UDYC)

309 youth received case management services
256 in engagement centers
53 through outreach

SHELTER & HOUSING
YouthCare’s housing programs help young people build independent living skills and provide a stable foundation to pursue education and employment opportunities that lead to thriving independence.

Emergency Shelter
737 youth accessed shelter
389 stayed in our two over-18 shelters
348 stayed in our three under-18 shelters*

Community Living
82 young people received housing through our four residential housing programs

Independent Living
84 youth received housing through either our independent living programs or private rental subsidies

73% of youth obtained safe housing after exiting our community & independent living programs

*Includes young people served at Casa de los Amigos

Photo by Chamonix Films
Your 2018 Impact

**EMPLOYMENT**
YouthCare’s employment programs include a range of options, from the first steps of job readiness to internships and employment in the local economy.

- **74 youth** participated in pre-employment programs to learn job-readiness skills
- **98** participated in sector-based employment training programs to learn specialized skills
- **63%** of sector-based graduates obtained employment after completing the program

**EDUCATION**
YouthCare offers flexible and individualized high school diploma and GED programs designed to help young people reconnect to school and work toward post-secondary options.

- **93** attended the GED program
- **31** obtained either a GED or high school diploma
- **51 youth** received post-secondary services through our partnership with Seattle Education Access
- **39** obtained scholarship funds

**COMMUNITY**

- **1,630 volunteers**
- **8,172** service hours completed
- **22** volunteer group projects
- **117** in-kind drives for holiday wishes

**TRAINING**
The Youth Worker Institute is an innovative project led by YouthCare that provides training and professional development for nine agencies working with homeless youth and young adults in King County.

- **20 trainings totaling** **142 hours**
- **172 youth workers** participated in at least one Youth Worker Institute training

**Meals**

- **33,694** meals served at Orion Center
- **3,731** meals served at UDYC
- **90%** of meals served by volunteers

*Photo by Chamonix Films*
Financials

**REVENUE**

- Private Foundations: $1,861,779
- Contributions, Events, and In-Kind: $2,706,775
- Government Fees and Grants: $10,550,465
- United Way: $262,806
- Other: $58,538

**Total Income:** $15,440,363

**EXPENSES**

- Program Services: $11,363,430
- Administration: $2,600,420
- Fundraising: $898,787

**Total Expenses:** $14,862,637

**Total Assets:** $22,759,532

**Total Liabilities:** $1,639,048

**Net Asset Balance:** $21,120,484

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**Board List**

This list reflects board members who served all or a portion of the calendar year 2018 and their affiliations at that time.

**OFFICERS:**
- **Board Chair:** Karen F. Jones, JD
  Community Advocate
- **Secretary:** Erin Coomer
  Community Advocate
- **Treasurer:** J.D. Kritser
  Ranch Creek Partners, LLC

**MEMBERS:**
- **Mark Bennett**
  Doctoral Student — University of Washington
- **Justice Bobbe Bridge** (retired)
  Center for Children & Youth Justice
- **Annie Chae**
  Amazon.com
- **Richard de Sam Lazaro**
  Expedia Group
- **Representative Mary Lou Dickerson** (retired)
  Community Advocate
- **Stephanie Fiano**
  Forum Solutions LLC
- **Carmen Hudson**
  Recruiting Toolbox
- **Mellicia Marx**
  Poplin Style Direction
- **Alyssa Mehl Alcantara**
  Seneca Real Estate Group
- **Ruin Munden**
  Community Advocate
- **Tom Neary, CPA, MIM**
  Space Venture Partners
- **Robert W. Overell, PhD**
  FBV Consulting
- **Pashtana Rahman**
  HomeStreet Bank
- **Ken Robertson**
  One Eighty/Leisure Care
- **Barton S. Shilvock, MBA**
  Community Advocate
- **Trudi Slater**
  Starbucks
- **Mark Solomon**
  Seattle Police Department
- **Donté Stewart**
  Bill & Melinda Gates Foundation
- **Hugh Straley, MD**
  Community Advocate
- **Matthew Turetsky, JD**
  Matt Turetsky Mediation/Arbitration
- **Andrea Voytko**
  Bill & Melinda Gates Foundation
- **Cassie Walker Johnson**
  Windermere Real Estate
- **Ann H. Williams**
  Community Advocate
- **Donald M. Wise**
  Metzler Real Estate
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YouthCare works to end youth homelessness and to ensure that young people are valued for who they are and empowered to achieve their potential.

Stay in touch!
VISIT YOUTHUCARE.ORG to learn more, get involved, or donate online.

2500 NE 54th Street • Seattle, WA 98105 • 206.694.4500