

YOUTHCARE 2018 Impact Report





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Dear Friends,

We're thrilled to share our 2018 Impact Report with you!

2018 was a year of both excitement and challenge for YouthCare. After months of hard work, we released our 2019–2022 strategic plan. The new plan expands our programing, increases the excellence of our services, and upgrades our daily systems of operation. Additionally, the plan holds YouthCare accountable to—and measures success by—helping young people maintain four key pillars of stability after one year of exiting from services:

Wellness: Every young person will have the resources to lead a strong and healthy life.

Housing stability: Every young person will have safe and stable housing. **Financial stability:** Every young person will have, or be working toward, a living-wage career.

Community: Every young person will have a sense of belonging and network of support.

But 2018 also brought hardship to our doors. Last summer, we received six youth at our Casa de los Amigos program who had been forcibly separated at the border as a result of the federal government's zero tolerance policy. While all six youth have since been reunited with their families, the experience was traumatic for our young people, our staff, and our community. In the midst of this struggle, however, we also welcomed passionate support from our friends and neighbors. Every request was answered tenfold—from soccer balls, to art supplies, to pupusas.

We are humbled to lean on our community during these times of celebration and hardship. **That means you.** Because of your generosity, we provided engagement services—hot meals, showers, legal aid, and medical care—to over 1,100 young people, and supported over 1,300 young people through our prevention, shelter, housing, education, and employment training programs. We hope you enjoy reading more about how your support makes a difference in young people's lives.

With gratitude,

Melinda Giovengo, PhD

CEO

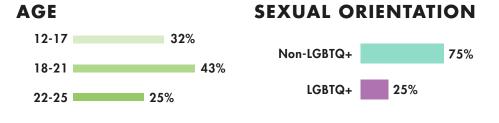
Karen Jones, JD Board Chair



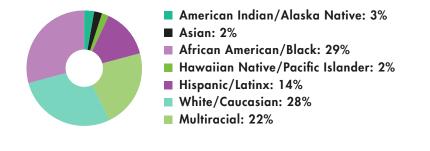
Demographics⁺



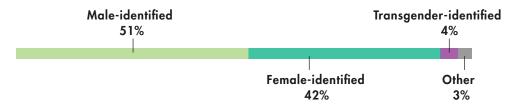
each 🚨 represents 100 youth



RACE



GENDER



^{*}Data for youth served in our Casa de los Amigos program is collected separately and not reflected in this report's demographic data (see program spotlight).





Top photo by McKinney Photos Bottom photo by Aaron Briggs

^{*}Does not include youth who only accessed services at YouthCare's engagement centers.





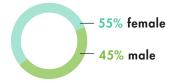
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PROGRAM SPOTLIGHT: Casa de los Amigos

Founded in 2003, YouthCare's Casa de los Amigos (Casa) is a twenty-bed shelter for unaccompanied, undocumented youth ages 12-17, supported by the federal Office of Refugee Resettlement (ORR). The majority of youth at Casa are fleeing war, gang violence, human trafficking, and extreme poverty. They arrive at Casa with next to nothing. Together, we work toward the goal of reuniting them with family in the United States. While they are with YouthCare, each young person receives customized supports, including legal assistance, case management, physical and mental health care, and bilingual education.

In 2018, Casa de los Amigos served 130 youth

92% of youth arrived from Central America





55 days

The average length of stay for each youth before reunification

In addition to school, youth participated in:







Your 2018 Impact

PREVENTION

YouthCare's prevention programs engage and support young people at risk of homelessness. Staff also work with the caring adults in young people's lives to ensure each youth stays safely housed or returns home quickly.

Safe Place

Safe Place quickly connects runaway and homeless youth ages 12-17 to services, either by reuniting them with their family or providing them with emergency shelter. Youth can go to Safe Place locations across King County and call the 24/7 hotline to get help immediately.



7,437 youth & 3,855 adults

engaged through Safe Place community outreach

464)
calls to the Safe Place hotline

→ 372 referrals to community resources

92 youth connected -

to immediate counseling, family reunification, or emergency shelter

Additionally, **255** youth received specialized case management through our community-based prevention programs

ENGAGEMENT

YouthCare engages youth experiencing homelessness through outreach, meeting basic needs, and providing safe places to sleep. Staff help young people build trust and plan their next steps.

1,100+ youth accessed drop-in services to meet their basic needs at two of YouthCare's engagement centers:

- YouthCare's Orion Center
- YouthCare's University District Youth Center (UDYC)

309 youth

received case management services

256 in engagement centers

53 through outreach



Photo by Chamonix Films

SHELTER & HOUSING

YouthCare's housing programs help young people build independent living skills and provide a stable foundation to pursue education and employment opportunities that lead to thriving independence.

Emergency Shelter



389 stayed in our two over-18 shelters **348** stayed in our three under-18 shelters*

Community Living

82 young people received housing through our four residential housing programs



Independent Living

84 youth



received housing through either our independent living programs or private rental subsidies

73% of youth obtained safe housing after exiting our community & independent living programs

*Includes young people served at Casa de los Amigos

Your 2018 Impact

EMPLOYMENT

YouthCare's employment programs include a range of options, from the first steps of job readiness to internships and employment in the local economy.

74 youth

participated in pre-employment programs to learn job-readiness skills





participated in sector-based employment training programs to learn specialized skills

63% of sector-based graduates obtained employment after completing the program

EDUCATION

YouthCare offers flexible and individualized high school diploma and GED programs designed to help young people reconnect to school and work toward post-secondary options.

At the Orion Center:

93
attended the
GED program



31 obtained either a GED or high school diploma

51 youth

received post-secondary services through our partnership with Seattle Education Access

39 obtained scholarship funds

COMMUNITY





8,172 service hours completed

volunteer group projects



in-kind drives for holiday wishes

Meals

33,694 meals served at Orion Center



3,731 meals served at UDYC

90% of meals served by volunteers

TRAINING

The Youth Worker Institute is an innovative project led by YouthCare that provides training and professional development for nine agencies working with homeless youth and young adults in King County.



172 youth workers

participated in at least one Youth Worker Institute training

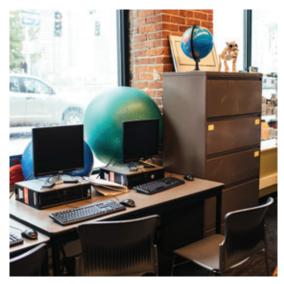


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Financials Board List

REVENUE



EXPENSES



 Total Assets:
 \$22,759,532

 Total Liabilities:
 \$1,639,048

 Net Asset Balance:
 \$21,120,484



Photo by Chamonix Films

This list reflects board members who served all or a portion of the calendar year 2018 and their affiliations at that time.

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YouthCare
works to end
youth homelessness
and to ensure that young
people are valued for who
they are and empowered
to achieve their potential.

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